## Working Life Business

## Kano plugs into more cash for expansion

A British computing startup has secured a £14 million funding package from HSBC that will help it to add to the more than 250,000 machines it has already sold to customers in 150 countries (James Hurley writes).

Kano, a London-based maker of do-it-yourself computer-building kits, said that the new funds would help to finance expansion in Europe, Asia, the Middle East and South America.

The company also makes devices including a camera, motion sensor and lightboard to connect to its educational computers and has developed Kano Code, its own beginner's software programming tool, and Kano World, an online environment for users to share their creations.

Kano, which was founded in 2012, said that it has been responsible for more than 67 million lines of code written by the next generation of programmers, which has resulted in more than 859,000 creations, including music, art, games and apps. It said



Alex Klein's start-up offered a Harry Potter computer kit

that it had secured a<br/>partnership with Disney<br/>that would allow it to<br/>launch a Star Wars-<br/>themed device this year.It has teamed up with<br/>Apple in the past to<br/>launch a Harry Potter-<br/>themed computer kit.<br/>The idea for the

business came when the six-year-old cousin of Alex Klein, 28, Kano's cofounder, asked for a computer that he could construct himself.

OGRAPHER JACK HILL; KA

HSBC said that the funds would help the growing company to manage the pressure on its working capital that comes with increased demand. Kano previously has secured almost \$45 million in equity financing from investors including Sesame Ventures, a venture capital firm tied to the company behind Sesame Street, the children's television show.

## Commissioner still waiting for flood of payment complaints

## James Hurley Enterprise Editor

The government official charged with tackling late payments to suppliers has dealt with a trickle of only 125 cases of mistreatment in the 15 months since he took up the post.

The small business commissioner has recovered £3.7 million of unpaid invoices to small and medium-sized companies since December 2017, according to figures revealed after a freedom of information request.

Paul Uppal, a former Conservative MP, has received an average of just over eight complaints a month. While there is evidence that awareness of his role is growing — the 34 complaints that he received in March were more than his office had received in its first seven months of operation combined — an employers' group said that the figures were disappointing.

The commissioner has said that a third of all payments to small businesses were late and that one in five small companies had experienced cashflow problems owing to late payments. According Begbies Traynor, the average waiting time for overdue payments is 57 days.

Mr Uppal's role, which has a salary of £120,000, was created in 2016 to promote responsible payment practices and to mediate on payment disputes between small and large companies. He can make non-binding recommendations on how parties should resolve their disputes.

The Commons business, energy and

industrial strategy committee has called for Mr Uppal to be given the power to issue fines after an investigation found "disgracefully" bad payment conduct by large businesses had caused thousands of companies to go bust.

Mike Cherry, national chairman of the Federation of Small Businesses, said: "You can't escape the fact that these numbers aren't where we would ideally like them to be." However, he said that the commissioner was "moving in the right direction".

ing in the right direction". Phil Hall, head of public affairs at the Association of Accounting Technicians, a professional accountancy body, said that the modest figures were not a surprise since the commissioner had "no real powers".

Conrad Ford, chief executive of Funding Options, a finance broker for small businesses, which obtained the figures, said that "the commissioner is finally hitting its stride". Mr Uppal, 51, said: "As the awareness

Mr Uppal, 51, said: "As the awareness of the office grows, I am encouraged to see an increase in the number of complaints we have received."

Last week he "named and shamed" a company for poor treatment of its suppliers for the first time, saying that Holland & Barrett, the health food retailer, had acted "shabbily", with a "purposeful culture of poor payment practices". The retailer responded by saying that the issue had related to a single complaint that it had resolved quickly once Mr Uppal's office had become involved.

